

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Scott Swix et al.  
Title: Remote Diagnostic Tool for a Media Delivery Network  
App. No.: 09/892,727 Filed: 06/27/2001  
Examiner: PARRA, Omar S. Group Art Unit: 2623  
Atty. Dkt. No.: 7780-001040 Confirmation No.: 4789

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**M/S AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY TO NON-FINAL OFFICE ACTION**

Dear Commissioner:

In reply to the Non-Final Office Action mailed September 19, 2008, Applicants respectfully request that the Examiner reconsider the rejection of the claims based on the following REMARKS.

Claim amendments begin on page 2.

Remarks begin on page 10.